

Complaint form

Qualitative complaint

Filed on date

Data of the person filing the complaint

Company name

NIP
(Tax Identification
Number)Contact phone
number

E-mail address

Product complained about:

Symbol

Batch number (RNR)

Quantity of goods
complained about
in the deliveryQuantity of delivered
goodsPurchasing
document number
(invoice)Reasons for filing
the complaint
(tick appropriate)

Logistical complaint

Qualitative complaint

Client's request
(tick)

Replacement into new goods

Price reduction

Refund

Remarks

PROFIX

Complaint form

Transport complaint

Reasons for filing a
transport complaint
(tick as applicable):

Non-delivery of the
shipment

Incomplete order

Damaged shipment

Other

Remarks

Please enclose the following documents:

Waybill

(original, scan or waybill number)

Shipping damage report

(signed by the recipient and the driver of the carriage company)

Photo documentation

(photos of the damaged shipment)

Signature of the person filing the complaint

PROFIX

Complaint form

Qualitative complaint

Was the product complained about used with any other Profix products?
(Tick as applicable)

YES

NO

With what products?
(provide the symbol, RNR number)

Conditions of application

Place of spraying
(garage, spray booth, etc.)

Ambient temperature

°C

.....

Humidity

%

.....

Pistol nozzle

mm

.....

Pistol pressure

bar

.....

Storage conditions
(place of storing, room temperature)

Remarks

Signature of the person filing the complaint